



Job Title: Advocate
Reports to: Patient Process Manager
Person with Position:

Job Purpose: Providing process and spiritual leadership with excellence offering truth spoken in love and peace of mind to women facing the possibility of an unplanned pregnancy to empower her with critical life-saving information.

Program Responsibilities:

1. Pray with the Advocate and Medical Services Team concerning patients of the day
2. Complete all items included on the Advocate Training Checklist
3. Advocate for your patients while overseeing the Focus 15 Step Patient Process
4. Facilitate a seamless flow between the Advocate and Medical Services
5. Commit to follow the Advocate Script with *every* patient - Communicate to Patient Process Manager if the script and/or process is not followed
6. Communicate any patient flow issues to the Shift Supervisor of your shift

Personnel Responsibilities: None

Fiscal Responsibilities: None

Community Responsibilities: None

Other Responsibilities:

1. Attend departmental and volunteer meetings as necessary
2. Assist with fundraisers as necessary

Qualifications:

1. Meet requirements listed on the Lifeline Application
2. Good communication skills
3. Good organizational skills